

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



July 18, 2019

Kelly Brown
Director of 2-1-1 Ventura County
Interface Children & Family Services
4001 Mission Oaks Blvd., Suite I
Camarillo, CA 93012

SUBJECT: Preliminary approval of proposal for disaster-only 2-1-1 service

Dear Ms. Brown:

After reviewing the proposals submitted in response to the California Public Utilities Commission (CPUC) Communications Division's (CD) request for proposals to provide 2-1-1 service in unserved counties, the CPUC and the unserved counties have granted preliminary approval to your proposed solution to implement disaster-only 2-1-1 dialing.

In compliance with CPUC Decision 11-09-016, CD's preliminary approval means only that it will move forward with your proposal in its implementation plans and is subject to final approval. As indicated in CD's letter dated January 30, 2019, please note that final approval of your proposal is contingent on participating counties formally endorsing your proposal through letters of endorsement and the Commission adopting your proposed solution by resolution. Failure to secure county support or Commission approval will result in the withdrawal of this preliminary approval.

Congratulations on this important step, and I look forward to working with you on implementing Senate Bill 1212 and disaster-only 2-1-1 dialing. If you have any questions or concerns, please contact me by email at evw@cpuc.ca.gov or by phone at (415) 703-2896.

Sincerely,

Eric Van Wambeke
Program & Project Supervisor

CC: Cynthia Walker
Jonathan Lakritz